

InfoSec Service Area	First Contact	Second Contact
Abuse Reports	security at mail.cuny.edu	
Account Requests – VPN	Beatrice Atobatele	Robert Berlinger
Account Requests – Administrative Datawarehouse	Beatrice Atobatele	Robert Berlinger
Account Requests – Degreeworks & CARS	Beatrice Atobatele	Robert Berlinger
Account Requests – Secure File Transfer	Beatrice Atobatele	Robert Berlinger
Account Requests – Encryption	Beatrice Atobatele	Robert Berlinger
Communication – InfoSec Alerts & Advisories	Carl Cammarata	
CUNYfirst Application Security Management	Mark Manis	Anthony Bocchetti
CUNYfirst Application Security Liaisons – Communication, Training	Mark Manis	Anthony Bocchetti
CUNYfirst Instance Risk Management	Anthony Bocchetti	Mark Manis
CUNYfirst Application Security – Policies, Procedures, SharePoint site	Anthony Bocchetti	Mark Manis
CUNYfirst Application Security - Campus Solutions	Mark Manis	Anthony Bocchetti, Lina George
CUNYfirst Application Security - Finance	Mark Manis	Anthony Bocchetti, Lina George
CUNYfirst Application Security - Human Resources	Anthony Bocchetti	Mark Manis, Lina George
CUNYfirst Application Security – EPM (Data Warehouse)	Mark Manis	Anthony Bocchetti, Lina George
CUNYfirst Application Security – CRM, ELM, EPM (Project)	Mark Manis	Anthony Bocchetti, Lina George
CUNYfirst Technical, Infrastructure Security	Mark Manis	Anthony Bocchetti
Encryption Services (security operations)	Troy Palmer	Beatrice Atobatele
Forensics	Carl Cammarata	
Incident Reporting	Beatrice Atobatele	Robert Berlinger
Network Security Appliances (security operations)	Troy Palmer	Robert Berlinger
Physical Security ID Badging—395 Hudson	Gloria Deschamps	Carl Cammarata
Physical Security System—395 Hudson	Carl Cammarata	Robert Berlinger
Policy & Procedures	Carl Cammarata	
Policy & Procedures – Attestation & Compliance	Carl Cammarata	
Policy & Procedures – Technical Standards	Robert Berlinger	Carl Cammarata
Security.cuny.edu website	Carl Cammarata	
Security Event Management	Troy Palmer	
Security Integration – Application Projects	Robert Berlinger	Carl Cammarata
Security Integration – Systems Development Life Cycle	Robert Berlinger	Mark Manis
Security Integration – Technical Infrastructure Projects	Robert Berlinger	Troy Palmer
Security Integration – Identity Management	Mark Manis	Robert Berlinger
Security Technology – Strategy, Evaluation, Proposals, Acquisitions	Robert Berlinger	Carl Cammarata
Training - Information Security Forums	Robert Berlinger	Carl Cammarata
Training - Security Awareness	Carl Cammarata	
Training – Security Technology	Carl Cammarata	
VPN SSL Services (security operations)	Robert Berlinger	Beatrice Atobatele, Mark Manis
Vulnerability Assessment, Penetration Testing	Troy Palmer	Beatrice Atobatele

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July 20, 2011